



**Maryland**  
DEPARTMENT OF HEALTH

# Developmental Disabilities Administration Waivers Update and More

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# DDA Overview

# Developmental Disabilities Administration (DDA)

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- We believe that ALL people have the right to live, love, work, learn, play and pursue their life aspirations in the community
- We partner with people with developmental disabilities and families to provide integrated support and resources to live fulfilling lives
- We provide a coordinated service delivery system to enable children and adults with intellectual and developmental disabilities and families to work toward self-determination, interdependence, productivity, integration, and inclusion in all facets of community life across their lifespans
- We are one of many resources, services and supports available to assist individuals and families as they build their lives toward their vision of the of the “Good Life”

# DDA Supports

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- Children
- Adults
- Families



# The DDA Vision and Mission

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## Vision

The DDA vision is for people with developmental disabilities to have full lives in the communities of their choice where they are included, participate, and are active citizens.

## Mission

The mission of the DDA is to create a flexible, person-centered, family-oriented system of integrated supports so people can have full lives.

# The DDA Commitment

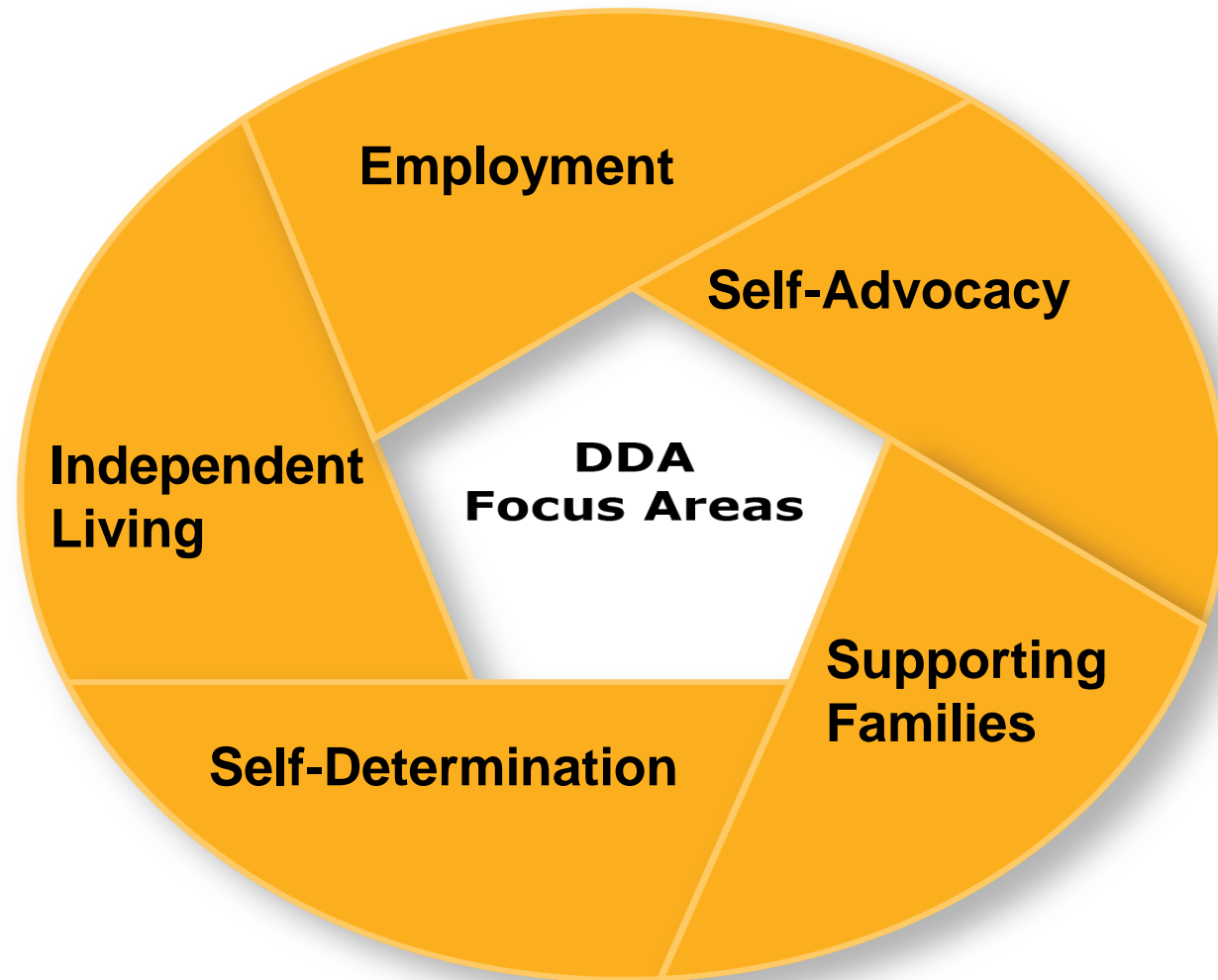
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All DDA services and initiatives must:

- Promote self-determination, community-inclusion, community collaboration and consumer empowerment
- Meet the requirements and qualifications of the Centers for Medicare and Medicaid Services (CMS) Home and Community-Based Services (HCBS) Community Settings Rule

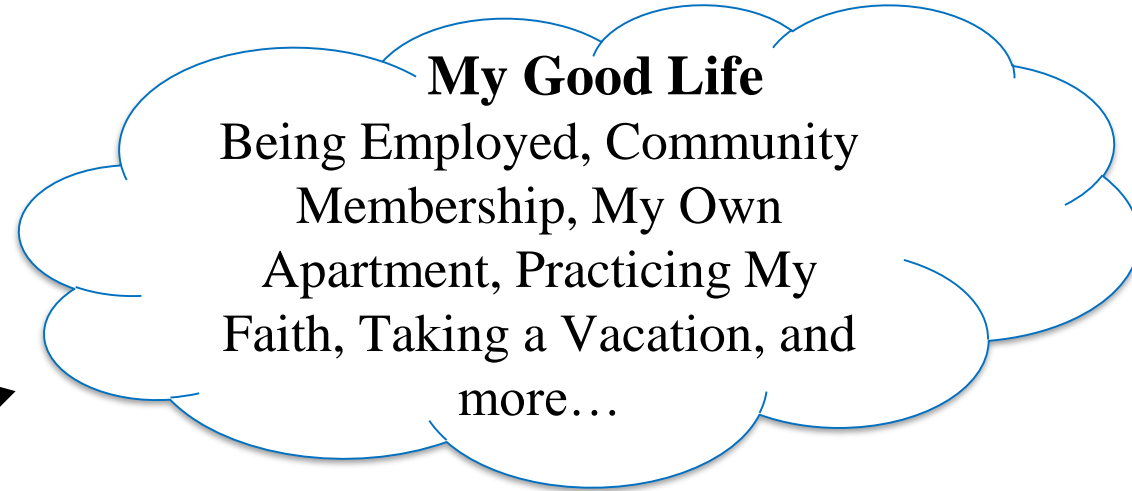
# DDA Focus Areas

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# Trajectory to “Good Life”

## Integrated Supports



*Note: Eligibility specific services only can lead to a service life, isolated, loneliness, segregated, restrictions, lack of choice, and boredom.*



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# DDA Waivers

# What are the DDA Waivers?

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The DDA administers the following Medicaid Waiver Programs:

## Family Supports Waiver

- Children birth to 21 years
- Various Support Services
- Initial Service Cap of \$12,000 annually

## Community Supports Waiver

- Children and adults
- Meaningful Day and Support Services
- Initial Service Cap of \$25,000 annually

## Community Pathways Waiver

- Children and adults
- Meaningful Day, Support, and Residential Services

# Did you know that....

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- All federal waiver program applications include details related to services within “Appendix C - Participant Services” including:
  - Service descriptions
  - Service requirements
  - Limitations
  - Services delivery models (self-directed and/or traditional)
  - Provider types and qualifications requirements

# Important Note

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- The DDA submitted *amendments* to the waiver programs which were currently reviewed and approved by the Center for Medicare and Medicaid Services (CMS)
- Up to date information regarding the amendments can be viewed on the dedicated DDA Amendments #2 2019 webpages at:
- <https://dda.health.maryland.gov/Pages/DDAWaiversAmendment2-2019.aspx>

# DDA Service Type

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- Meaningful Day Services
- Support Services
- Residential Services

# Meaningful Day

Meaningful Day Services	FS W	CS W	CP
<b>Supported Employment</b> <i>(Transitioning to the new Employment Services in 2020)</i>		X	X
<b>Employment Discovery and Customization Services</b> <i>(Transitioning to the new Employment Services in 2020)</i>		X	X
<b>Career Exploration</b>		X	X
<i>Facility Based Supports</i>		X	X
<i>Small Group Supports</i>		X	X
<i>Large Group Supports</i>		X	X
<b>Community Development Services</b>		X	X
<b>Day Habilitation</b>		X	X
<b>Medical Day Care</b>		X	X

CSW SD	CP SD
Employer and Budget Authorities	
Budget Authority	
N/A	
N/A	
N/A	
N/A	
Employer and Budget Authorities	
Budget Authority	
N/A	

# Meaningful Day cont.



Meaningful Day Services	FSW	CSW	CP	CSW SD	CP SD
<b>Employment Services</b>		July 2020	July 2020	Budget Authority	
<i>Discovery</i>					
<i>Job Development</i>					
<i>Follow Along</i>					
<i>On-going Job Supports</i>					
<i>Co-Worker Employment Supports</i>					
<i>Customized Self-Employment</i>					

Employment Services will replace our legacy Supported Employment and Employment Discovery and Customization Services

# Support Services

Support Services	FSW	CSW	CP	FSW	CSW	CP
<b>Assisted Technology and Services</b>	X	X	X	Budget Authority		
<b>Behavioral Support Services</b>	X	X	X	Budget Authority		
<i>Behavioral Assessment</i>	X	X	X			
<i>Behavioral Plan</i>	X	X	X			
<i>Behavioral Consultation</i>	X	X	X			
<i>Brief Support Implementation Services</i>	X	X	X	Budget Authority		
<b>Environmental Assessment</b>	X	X	X	Budget Authority		
<b>Environmental Modifications</b>	X	X	X	Budget Authority		
<b>Family and Peer Mentoring Supports</b>	X	X	X	Budget Authority		
<b>Family Caregiver Training and Empowerment Services</b>	X	X	X	Budget Authority		
<b>Individual and Family Directed Goods and Services</b> <i>(Self-Direction Only)</i>	X	X	X	Budget Authority		
<i>Goods and Services (up to \$5000)</i>	X	X	X			
<i>Staff Recruitment and Advertisement (up to \$500)</i>	X	X	X			
<b>Housing Support Services</b>	X	X	X	Budget Authority		



# Support Services

Support Services	FSW	CSW	CP
Live-In Caregiver Supports			X
Nursing Consultation		X	X
Nursing Case Management and Delegation Services		X	X
Nursing Health Case Management		X	X
Participant Education, Training and Advocacy Supports	X	X	X
Personal Supports	X	X	X
Remote Support Services			X
Respite Care Services	X	X	X
<i>Daily Rate</i>	X	X	X
<i>Hourly Rate</i>	X	X	X
<i>Camp</i>	X	X	X
Support Broker Services	X	X	X
Transition Services			X
Transportation	X	X	X
Vehicle Modifications	X	X	X

FSW SD	CSW SD	CP SD
		Budget Authority
Budget Authority		
Budget Authority		
Budget Authority		
Budget Authority		
Employer and Budget Authority		
		Budget Authority
Employer and Budget Authorities		
Employer and Budget Authorities		
		Budget Authority
Budget Authority		
Budget Authority		

# Residential Services

Residential Services	FSW	CSW	CPW	FSW SD	CSW SD	CPW SD
<b>Community Living --Group Home</b>			X			N/A
<i>Service</i>			X			N/A
<i>Trial Experience</i>			X			N/A
<i>Retainer Fee</i>			X			N/A
<b>Community Living--Enhanced Supports</b>			July 2020			N/A
<i>Service</i>						
<i>Trial Experience</i>						
<i>Retainer Fee</i>						
<b>Shared Living</b>			X			N/A
<b>Supported Living</b>			X			Budget Authority



# Coordinators of Community Services (CCS)

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CCS Agencies are responsible for...

- Choice advising
- Monitoring
- Resource referral
- PCP facilitation

# Coordinators of Community Services (CCS)

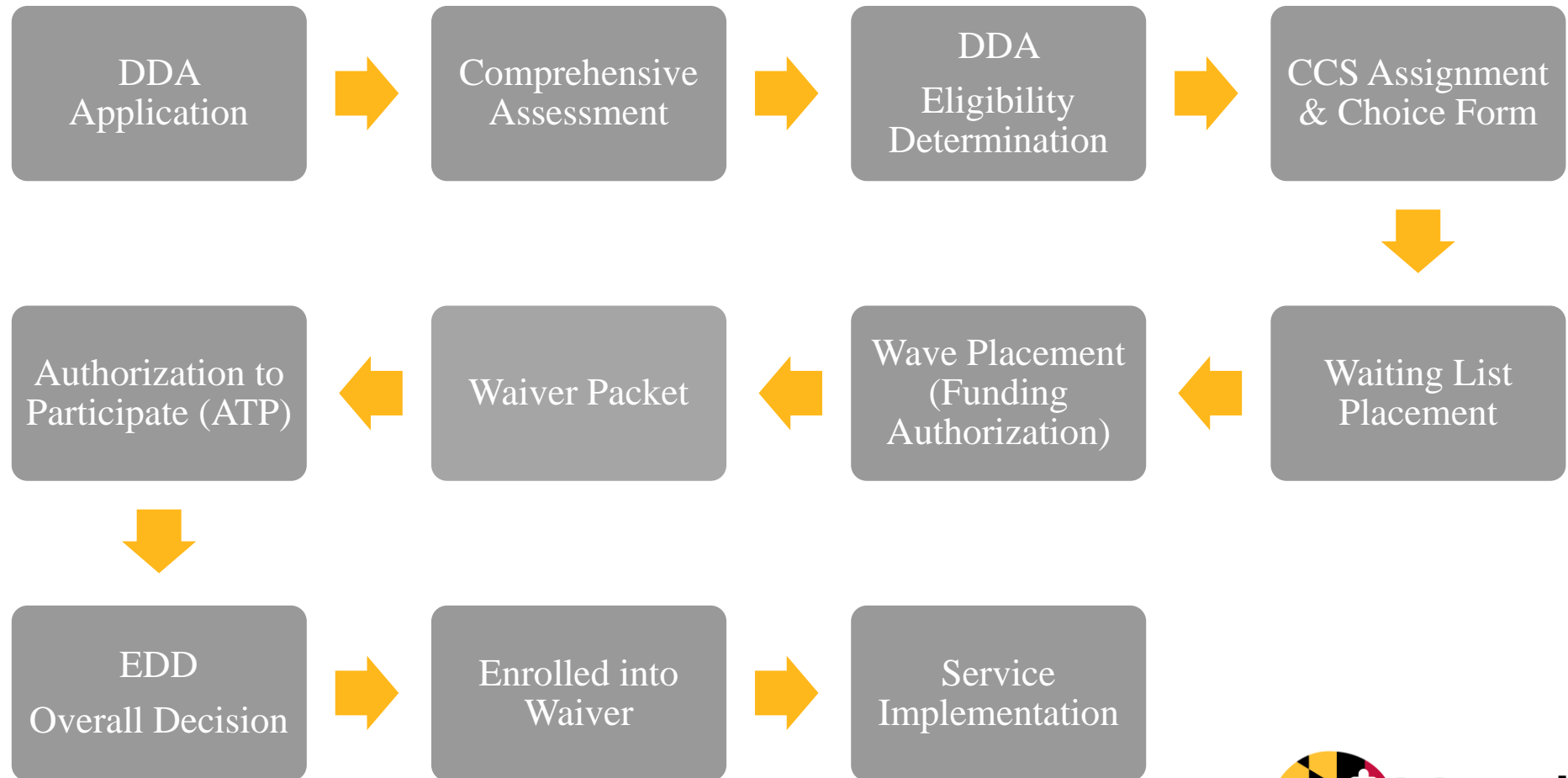
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How the DDA works with the CCS agencies to ensure services are provided?

- Technical Assistance
- Best Practices
- Transformation

# DDA Process

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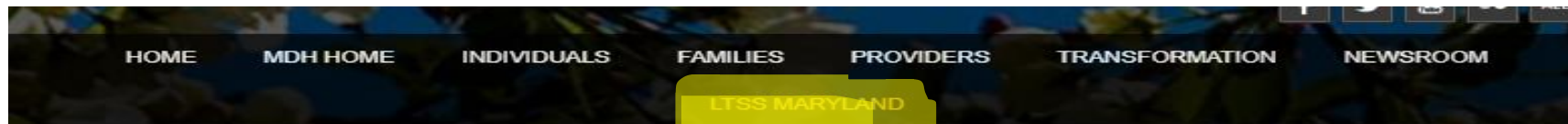
# DDA Educational Series Webinar Links

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- [3/19/19 Eligibility](#)
- [3/26/19 Person Centered Planning](#)
- [4/2/19 Person Centered Plan Authorization](#)
- [4/9/19 DDA Waiver Programs](#)
- [4/16/19 Self-Directed Service Delivery Model](#)
- [4/23/19 Employment and Meaningful Day](#)
- [4/30/19 Behavior Services](#)
- [5/7/19 - Community of Practice & Charting the LifeCourse Framework](#)
- [5/21/19 Role of the Coordinator of Community Services \(CCS\)](#)
- [5/28/19 Understanding Appeals and Reconsideration](#)
- [6/11/19 Using SIS-A in Person Centered Planning](#)

DDA website: [dda.health.maryland.gov](http://dda.health.maryland.gov)

# Resources



## Quick Links

- > [About DDA](#)
- > [Recommended Websites](#)
- > [Forms & Policies](#)

## Services We Provide

- > [Behavior Supports](#)
- > [Coordination Of Community Services](#)
- > [Employment](#)
- > [Housing](#)
- > [Low Intensity Supports Services \(LISS\)](#)
- > [Nursing](#)
- > [Self-Directed Services](#)
- > [Training and Webinars](#)
- > [Transitioning Youth](#)

## Current Initiatives

- > [DDA's Transformation Plan](#)
- > [DDA Waivers - Amendment #2 2019](#)
- > [Family Supports Waiver](#)
- > [Community Supports Waiver](#)
- > [Community Pathways Waiver](#)
- > [Health Risk Screening Tool Information](#)
- > [Support Intensity Scale](#)
- > [Home and Community-Based Services \(HCBS\) final rule](#)
- > [Volunteer Opportunities](#)

## Welcome to the Maryland Developmental Disabilities Administration (DDA)



### DDA Vision:

People with developmental disabilities will have full lives in the communities of their choice where they are included, participate, and are active citizens.

### DDA Mission:

Create a flexible, person-centered, family-oriented system of supports so people can have full lives.

### Our administration:

- *Provides a coordinated service delivery system for people with developmental disabilities*
- *Partners with people with developmental disabilities and their families to provide leadership and resources to enable these individuals in living fulfilling lives.*
- *Is guided by the principle that individuals with developmental disabilities have the right to direct their lives and services.*

We do this by focusing on five areas: Self-Determination, Self-Advocacy, Supporting Families, Housing, and Employment.

[Customer Service](#)

[Join our mailing list](#)

[Report Abuse or Concern](#)

[What's New at DDA](#)



[Family Supports Waiver Providers](#)

[Community Supports Waiver Providers](#)

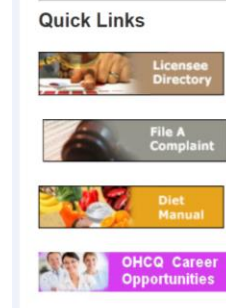
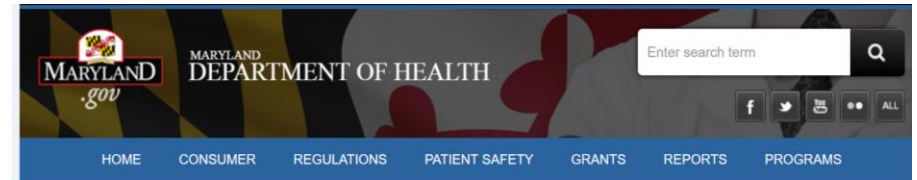
Updated Waiver Application information is now available to [Providers](#).

FY 2020 LISS Program Announcement. For more information [click here](#)

NCI Surveys [click here](#)

# How and Where to Report Incidents?

- Office of Health Care Quality (OHCQ) website
- DDA's website
- DDA's Regional Office
- Coordinator of Community Services (CCS)
- Constituent Services



On Jan. 7, 2019 the Office of Health Care Quality will begin operating at its new location:

7120 Samuel Morse Drive  
Second Floor  
Columbia, Maryland 21046-3422

All phone numbers and email address remain the same.



## Quick Links

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- > Forms & Policies

## Services We Provide

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- > Coordination Of Community Services
- > Employment
- > Housing
- > Low Intensity Supports Services (LISS)
- > Nursing
- > Self-Directed Services
- > Training and Webinars
- > Transitioning Youth

## Welcome to the Maryland Developmental Disabilities Administration (DDA)



DDA Vision:

Customer Service

Join our mailing list

Report Abuse or Concern

What's New at DDA





# Questions

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- My son has qualified for Family supports waiver and the tip from the last Transition Times meeting to use the self-directed services model was perfect. Where do I get help for starting?
- **Community Pathways Waiver:** What is the best way to contact DDA to ask questions? How to use respite funds? How to locate providers, especially for overnight accommodations? How to find a pass through agency to bill DDA for respite funding, e.g. a camp that doesn't directly bill DDA?

# Questions

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- **Family Supports Waiver:** I was told at a Transition fair by an authority who will remain nameless that DDA put in place the Family Supports and Community Supports waivers for those below age 21 before lining up providers. The 18 month wait I have witnessed in getting services bears this out. What has DDA done to rectify this situation?

# Questions

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## Regarding a young adult who's living in DDA funded placement:

- Can a parent easily change DDA agencies in Mont. Co?
- Is there a 30 day rule where the resident cannot miss 30 days in a certain period-for visits home, travel etc. which jeopardizes the placement?
- Where can I find rules about him needing to stay with current doctors which are not in Mont. Co.?
- If a complaint against the residence/agency was filed by DDA case manager, how can we find it? Where does it go?

# Questions

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- **New Fiscal Management Service**-for Self-Direction, when do you plan to award a new contract and what is the transition plan from current providers?
- **EVV**-Electronic Visits Verification for Provider Based Services and Self Directed Services Personal Support. When do you plan EVV to be implemented for each?

# Questions

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- **Employment Services:** Please talk about changes and implementation dates of services. What happens to participants who need on-going support of a job coach on the job and to phase out would mean person will lose job? Can support on the job be justified long term in the PCP? For some only drop in support is not enough support

# Questions

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- **Self –Directed Participants and Employment Services-Will** participant have employer authority and budget authority? Finding job development support is very difficult especially for self-directed participants, furthermore most of the DDA Vendors will not take self-directed participants and if they do take Self Directed funds, they have long DDA waiting lists where a participant can wait months for services? What is being done about these issues?

# Questions

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- **DORS and DDA:** Throughout the waiver it says that DDA participant should use DORS. What does that mean for those getting DDA Waiver Services? If the person wants to look for a new job or loses his job does person need to open a DORS case and try to have them fund job development? What is the interface between DDA and DORS and how does this work for the participant and his team?

# Questions

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- **Qualifying for Medicaid and applying to DDA:** Spoke to a parent yesterday that has guardianship of his son who has DS and will be exiting the school system in June – he is still 20 years old, until the end of the summer. She receives alimony for him. She said because of the alimony he cannot get SSI and Medicaid, and, without Medicaid he will not be eligible for DDA. I wonder if that is right....What can she do for him to be eligible for DDA? (and SSI/Medicaid). Can he try to get Medicaid in some other way, then he would be eligible for DDA? Does he have to have Medicaid?



# Questions

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- **DDA Resources post-school age:** If someone has some form of autism, undiagnosed, but went to RICA, then to college, where he/she struggled, but finished, but cannot keep a job because of his disability issues (like relating to people) –he/she needs support to keep his/her job... Can DDA help? Would that be part of the Mental Health, instead? Would it be a combination of DDA and Mental Health?

# Questions

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- **CCS Access Issues:**

In November we were notified my 13 year old child was finally coming off the waiting list and we were now on the Family Supports Waiver. We were interviewed by the CCS agency and were to receive a variety of services. Since then, our "care coordinator" has changed 5 times with the CCS agency and we have yet to receive any services. Nothing. We have been promised help with our daughter's communication device, respite services, possible nursing assistance, and possible help with her expensive summer camp. It is now almost three months later and we have no services. Every time I contact the CCS agency our coordinator has quit and I am "re-interviewed" about what services we want and they are off to "explore" those services for us, and the cycle begins anew. Is this a typical experience? Wondering what if anything can be done here as there is no difference so far from being on the waiting list and being off the waiting list

# Contacts

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