Discovering Relationships

FY 2016 Annual Report
Hello Friends of The Arc Montgomery County,

In August 2016, I officially became part of The Arc family and what a great experience it has been. Since my first day, many wonderful relationships have been launched as I connect with the people we support, their families, The Arc communities (Maryland and US), state and local provider associations, and the vast number of donors and community partners who make our work possible. My network has been expanded exponentially in such a short time. It makes sense that expanding networks and relationships is a priority for The Arc Montgomery County. In this year’s annual report, you will read a few of the many stories about beautiful relationships that have formed because of our inclusion initiative.

One such story is that of our former executive director, Joyce Taylor. Joyce devoted most of her professional career to The Arc Montgomery County working in a variety of capacities, but always focused on support services that improved the lives of people with disabilities. Her work has made an indelible difference to so many people who have been, over the course of time, not just her customers but also her friends. We owe Joyce a huge debt of gratitude for being such a vital part of The Arc family for so many years.

I also want to extend my thanks to all of our loyal donors and community partners with whom we have joined forces to ensure that people who are differently able continue to build relationships in communities of work, recreation, worship and well-being across the county. Your support enables us to fulfill our mission every day. And of course, the dedication of our staff and board is immeasurable: thanks for doing what you do so admirably.

As we celebrate the accomplishments of 2016 we also embrace the opportunities that future years will bring. Together we will continue supporting people of all abilities to contribute and belong to the communities of their choice.

William “Bill” Loyd, Jr.
Executive Director
Jessica has been volunteering at The Village at Rockville for almost two years, and the senior citizens in residence have come to depend on her support. Her cheerful smile is warmly returned many times as she makes her way through the building, first helping in the laundry room, then with lunch duties, and finally, working one-on-one with individual residents. Jessica is patient and confident as she helps one resident with her weekly ironing. Together they enjoy quiet conversation and a sense of purpose in completing their task. Jessica’s strong work ethic and patience while supporting seniors with physical challenges and memory difficulties is often complimented by The Village staff. She has earned the trust and respect of The Village residents and after each interaction, there’s always the question, “See you next week?” followed by her quick response, “Oh yes!” Jessica is part of a five-person Vocational & Day Services crew which volunteers every weekday. They are truly integral to the fabric of the community, appreciated and celebrated for their support of The Village at Rockville residents.
Living by yourself can be isolating, as Vadim knows first-hand. He craved connections to other people and sometimes struggled to find appropriate ways to engage with them. His support staff encouraged Vadim to join a Next Chapter Book Club, and it quickly became obvious that Vadim has a wonderful ability to understand complex issues and to formulate and express relevant opinions. One of the book club members was so impressed with Vadim’s insights that she recommended him for membership on The Arc Montgomery County’s Public Policy Committee. There, as one of several advocates engaged in protecting the rights of people with disabilities, Vadim began to shine. He listened carefully to the discussions and then framed the issues in terms of his own life and experiences.

As he became more deeply engaged in advocacy work, he was invited to participate in events like Developmental Disabilities Day at the Legislature. Vadim has met with elected officials and other advocates and is now enjoying an ever-widening circle of friends and acquaintances.

“Medicaid is important; it supports my independence.”

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Sophia Social Butterfly

When Sophia first enrolled at KFICCC, she was a social butterfly who lacked the language skills she needed to communicate well. Her parents knew the center had an excellent reputation, but were nervous about putting their only child into the hands of unknown staff. To their delight, Sophia landed in exactly the right place! The staff not only helped Sophia develop her language skills, they also helped Sophia’s parents “interpret” the communication Sophia was already using. Now that she’s almost five years old, Sophia’s language has exploded and she has more friends than she can easily count. She uses age-appropriate language and her new friends engage her in real conversations and invite her for play dates. Sophia’s parents have been equally embraced by KFICCC families, finding themselves included in every event and activity and welcomed into the community. Sophia’s mom is excited about the “unlimited possibilities” she sees in Sophia’s future, and she is grateful to KFICCC for teaching children to accept others who are different.

“KFICCC has allowed Sophia to flourish in her own time.”
About two years ago, Janice’s mother became ill and could no longer care for her beloved dog, Hershey. Janice immediately made it known that she wanted Hershey to come and live with her. As an employee at a local veterinary practice, Janice already knew a lot about caring for animals. She researched the rules for keeping a dog at her apartment complex and made sure that her roommate, Barbara, was on board with the plan. Janice agreed to take full responsibility for Hershey’s feeding, medical bills, exercise and other needs and revised her budget to accommodate the additional expenses. Finally, after all the planning and paperwork was completed, Hershey moved in! Now Janice and Hershey are regularly greeted by other dogs and their owners on afternoon walks, and some days, Barbara joins them as they stroll around the neighborhood. Like a pebble tossed into a brook, what began as a mission to adopt Hershey has resulted in one very spoiled dog connecting Janice and Barbara with their neighbors.

“Hershey makes me feel safer when I’m home by myself.”
Our KFICCC program collaborated with Montgomery County Child Find to host a diagnostic assessment clinic for children identified as having possible developmental delays. Children from KFICCC and the larger community were provided free one-on-one assessments by Child Find staff and then referred to additional resources and services as needed. The partnership has been so successful that Child Find clinics are now scheduled twice annually at KFICCC.

Three people gained employment in Clarksburg, MD through a new contract with Ben Lewis Plumbing. They are supported by a professional from The Arc and work side-by-side with BLP employees. Job responsibilities are spread throughout the work yard and everyone works together to productively accomplish their daily assignments. The Arc crew is consistently included in work-related celebrations and employee functions, building personal relationships between people with and without disabilities.

We hosted The Arc Northern Virginia as they presented a series of free workshops focused on futures planning and special needs trusts. These workshops were open to the community and included topics like “Divorce and the Child with Disabilities” and “Next Steps for Parents and Siblings.” Attendees could also schedule free one-hour consultations to discuss their individual situations and needs.
Financial Highlights

Revenue
$22,594,577

Expenses
$21,997,892

- 69% State Funding
- 2% Business Services
- 10% Management
- 10% Children & Youth Services
- 22% Vocational & Day Services
- 17% Family & Community Services
- 40% Residential Services
- 14% Program Fees
- 15% County Funding
- 1% Thrift Store
- 1% Donations, Special Events
- 1% Thrift Store
- 69% State Funding

Audited financials as of June 30, 2016. A full report is available upon request.
OUTREACH PRESENTATIONS
EDUCATED AND INFORMED NEW AUDIENCES

SEMINARS AND SUPPORT GROUPS
BENEFITED 178 PARENTS AND SIBLINGS

RESIDENTIAL LOCATIONS
SUPPORTED 121 MONTGOMERY COUNTY RESIDENTS

STAFF TENURE AWARDS
PRESENTED FOR 5 TO 35 YEARS OF SERVICE

WORK AND VOLUNTEER SITES
SUPPORTED 121 ADULTS & SENIORS

CHILDREN AT KFICCC
THRIVED IN 11 FULLY-INCLUSIVE CLASSROOMS

YOUTH & ADULT VOLUNTEERS
PROVIDED 6,413 COMMUNITY SERVICE HOURS

RESPITE SERVICE REQUESTS
AUTHORIZED FOR FRAIL SENIOR CITIZENS

2015-2016
Board of Directors
Officers
Karen O’Connor, President
Eric Jorgensen, Vice President
Brett Friedman, Treasurer
Wendy Kaufman, Secretary
Directors
Joel Berry
David Castaneda
Virginia Colten-Bradley
Denise Dixon
Michele Halvorson
Stephanie Katz
Michael Knox
Kathleen Maloney
Roger Marcotte
Andrew Ross
Administration
Executive Director
Joyce Taylor
Executive Team
Clyde Agnew, Jr.
Daria Cervantes
Asha Clark
Ellen Franks
Douglas Gaddis
Djibril Kamara
Deborah Mark
Marian Kitty Salahuddin
Chrissy Shawver
Ron Stehlin
Mary Walter
Generous Donors

Thank you to each donor who contributed to our mission during FY 2016, making a real difference in Montgomery County!

**Sustainers ($10,000 +)** The Harry & Jeanette Weinberg Foundation, The Insurance Exchange, Inc., The Jim and Carol Trawick Foundation, Inc.


Monroe Sirken, Steven M. Kaufman, D.M.D., PLLC, The Arc Montgomery County Residential Support Group, Joe Thornton & Jan Feldberg, Allen Trainer, Carol Trawick, Dean & Tina Trombley, TWINSIS, LLC, Van Eperen, Steve & Mary Walter, Wiley Rein LLP, Christina Young, Martin Zadravec

**Contributors ($250–$499)**

**Supporters ($100–$249)**

Marian Salahuddin and Ricardo Hakim welcomed guests to The Arc’s Gala (L); John Tucker, Pamela Narinesingh, Cheung Kho and Shoreh Khatami made sandwiches during Montgomery County’s MLK Day of Service (R).
Frank Lee was honored with “Self-Advocate of the Year” at the Community, Staff & Volunteer Awards Ceremony (L); KFICCC children enjoyed a day of building fun hosted by the Aspen Hill Home Depot (R).

Pamela Trance, Carol Truesdale, Paula Tucker, Tomas & Maria-Ditas Valencia, Donald Wertz, William R. Dzyak, DDS, P.C., Wilmington Trust, Robert & Constance Wilson, Donald & Linda Wingo, William & Linda Wolfe, John Wright & Carol Hamilton, Mark Wurzbacher, Tasha Younkin, Diane Yu, Gregg Zolkiewicz, Harvey & Charlotte Zuckman


In-Kind ($50+) Acanthus Antiques, Art Of Fire Contemporary Glass Studio, Baltimore Museum of Industry, Barboursville Vineyards, Barrel Oak Winery, Benefits Provider Network, LLC, Blue Region Aquaria, Bowl America, Michael Bradley & Ginny Colten-Bradley, Capital Wine School, Capon Springs and Farms, Chateau OBrien at Northpoint Winery & Vineyard, Chick-fil-A Montrose Crossing, Clarice Smith Performing Arts Center, Clyde’s Tower Oaks Lodge, Josh & Diane Cole, Color Me Mine, Community Bridges, Dance Place, DC Arts Center, Jeffrey & Sonja Dietrich, Diggerland USA, Jeffrey Dixon, David & Maria Dudish, Elite Island Resorts, Eyre Bus, Tour & Travel, Charles Fiegli, Fleet Feet Sports, Freed Photography, Douglas

Summer volunteers supported After All students (L); Aronson LLC volunteers spent an autumn afternoon raking leaves at a Residential Services home.
Tributes  

Maria Alfonzo, Floria Antin, Max Bevan, Ana Bradley, Haydee DePaula, Joan Feldberg, Samantha Flows, John Goldsmith, John Gould, Edith Hayman, Martin Lampe, Dick & Patti Lutz, Pamela Miller, Joe & Juli Mulligan, Tracy Mulligan, Jr., June Murray, Carl Osborne, Karen Patterson, Vishaj Rashi, Mary Sheridan, Joyce Taylor, Bruce Wright

Workplace Campaigns  Thank you to the individuals who contributed to The Arc Montgomery County through their participation in the following workplace campaigns:  
Combined Federal Campaign of the National Capital Area,  

This report reflects donations received from July 1, 2015 through June 30, 2016.
Our Mission—To identify, create and sustain inclusive communities that embrace and engage individuals and families affected by intellectual and developmental disabilities.

Our Work—To support children, youth, adults, seniors and families by providing inclusive child care, work skills training, employment, community living services, resources, advocacy, and respite care.

We invite you to Achieve with us.®